Important Notice of Change

From Harris County MUD 82

Harris County MUD 82 has recently changed its customer service and operations company to M. Marlon Ivy & Associates, Inc. (MMIA) as part of its ongoing commitment to high quality customer service.

What this means for you:

- **Beginning September 12, 2025**, all billing, collection, and service inquiries should be directed to **MMIA at 281-651-1618**.
- Payment of your <u>September 2025</u> water bill should be mailed to Harris County MUD 82, P.O. Box 9, Spring, Texas 77383.
 (Please note that your account number will be changing.)
- Please continue to make your check payable to Harris County MUD 82.

The MMIA offices are conveniently located at 19333 Haude Road, Spring, Texas 77388. MMIA office hours are 9:00 a.m. to 5:00 p.m. Monday thru Friday, except holidays. There is also a night drop next to the door for non-cash payments after hours.



You can also visit us online at <u>www.MMIA.co</u> to find valuable information. We will soon have electronic payments set-up and will notify you when they become available.

As of <u>September 12, 2025</u>, Water and sewer related emergency and service calls should be directed to **281-651-1618**. This is a **24 hour** emergency response number. All after hour calls will be answered by an answering service and dispatched to on-call personnel.

MMIA is very pleased to be your new Water District Operator and is looking forward to a long and lasting relationship with the customers of the Harris County MUD 82.